

PALLIATIVE CARE SBAR– A STORY OF FORBIDDEN LOVE BETWEEN SBAR AND TWTW WITH SOME GRRRR THROW IN AS WELL

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This presentation relates the tale of forbidden love that developed between the Situation - Background - Assessment - Recommendation (SBAR) tool and Te Whare Tapa Wha (TWTW) a New Zealand Maori model of health and wellness that has led to the creation of their love-child - the Palliative Care SBAR.

Clinical situations can be thought of as stories that need to be shared between healthcare practitioners at relevant times. Communication of such stories can be difficult if the participants do not have appropriate tools available.

The SBAR was originally developed by the United States Navy as a communication tool, but is now widely used in healthcare settings for clinical "hand-off"/hand-overs.

TWTW is a New Zealand Maori model of health and wellness first developed by Maori health expert Professor Sir Mason Durie in 1982, and has become widely used by New Zealand Palliative Care teams as it provides a framework for holistic, whole person care provision.

The Greet, Respectfully listen, Review, Recommend, Reward (GRRRR) listening model provides a formula for listeners to follow.

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Intrigued yet? Come along to the presentation to see how a budding raconteur, James Jap, cobbles these disparate story elements together. It will be a bit different. You have been warned...■